

## Community Development/Community Capacity Building Workshop Evaluation Summary

### 1. Overall, how satisfied are you with this workshop?

Dissatisfied (1)	Somewhat Dissatisfied (2)	Neutral (3)	Somewhat Satisfied (4)	Satisfied (5)	No Response	Average Rating
0	4	4	15	30	1	4.3

### 2. Thinking about the workshop you just attended, how satisfied are you with the following?

	Dissatisfied (1)	Somewhat Dissatisfied (2)	Neutral (3)	Somewhat Satisfied (4)	Satisfied (5)	Don't Know/ Not Applicable/ No Response	Average Rating
Content of workshop (i.e.; topics covered)		4	2	13	34	1	4.5
Organization of workshop	1		2	19	32		4.5
Clarity of facilitator(s)		3	4	15	32		4.4
Opportunity for group discussion			1	12	41		4.7
Opportunity to ask questions			1	13	40		4.7
Group Size	2	3		13	35	1	4.4
Length of workshop	2	2	6	20	24		4.1
Day and time of workshop	2	1		14	37		4.5
Workshop facilities			1	10	43		4.8
Refreshments and snacks		1		5	48		4.9

If you wish to explain any of your answers, please do so in the space below.

- Maybe too large a group for this workshop.
- The size of the group is no reflection on the facilitators.
- Seemed like a large group for such an interactive presentation. It was good though!
- Start time was a little early for travelers.
- Workshop too long. November is a very busy month in my case. Early fall, winter or spring would be a better time for me.
- Long day, too much reflection without much background info or support provided.
- Felt there was a lot of new information without much opportunity to read and get your head around the different terms/approaches.
- Lack of clear direction for group work. Lack of examples.
- Sometimes not exactly clear on what was expected from group activities.
- Too much side-bar talking.

- Interactive activities, like the seating plans, were very good.
- Great sessions!

### **3. What did you like most about this workshop?**

- Ability to network.
- Networking.
- The networking with others.
- Opportunity to network.
- Networking within groups.
- Group discussions very informative, many ideas.
- Group discussion gave a great opportunity to network with others and share experience and ideas. Very resourceful!
- The group discussion.
- Lots of time for discussion among table-mates.
- Discussions in small groups.
- The opportunity for small and large group discussion.
- Listening to the presentation and participation in discussion.
- Group work.
- Group work around ‘So what is community development?’
- The interactive activities.
- Lots of group interaction.
- Interaction. Temperature in room just right.
- Involvement with the audience.
- The interaction. The specific messages not lost in jargon. Your use of examples.
- Opportunity to share.
- Interactive sessions. Group discussions.
- The opportunity to share ideas with people of differing backgrounds.
- Lots of good information, well organized, expert presentations. Good group work and networking.
- Opportunity to learn more about community development/community capacity building by doing the [mural] exercise in the Saturn room. Opportunity to network with the other groups of individuals.
- Great topic and information.
- Back to basics definition of community development and community capacity building. Sometimes I think we forget what exactly it is that we are all doing.
- The activities were practical and can be applied to actual situations. The facilitators are easy to listen to and open to changing schedule if group would like to change to meet their needs.
- Overview of concepts.
- Good info tools to take home.
- Handout, resource materials.
- The variety of methods used. The comfortable and relaxed atmosphere of facilitation. Excellent day!

- Facilitators nice and friendly. Provided opportunity for my opinion.
- Elements of community development.
- Idea about asset mapping. Maps. Blueprint for building capacity. Lunch.
- Examples given by speakers and participants. Concept of starting with strengths.
- Informal pods of community clustered around each table.
- Activity with groups of 6 and sitting organization.
- Be nice to have groups organized by theme/work focus etc, and have a goal that they could focus on throughout the day.
- Food.
- Lunch.
- Web site available to review afterwards.

#### **4. What did you like least about this workshop?**

- The group was too big for the type of workshop.
- If we were organizing this workshop again we would plan for a smaller audience.
- I became somewhat disengaged in the afternoon. Perhaps format where so much presentation due to large size.
- Nothing really. As I said it was a big group for the type of interactive format, but was still a great learning experience.
- Sitting in the one place too long.
- No formal breaks. No audio supports.
- An exercise break would have been great.
- We did need a break midday not a working lunch, then we would have had more energy through the whole afternoon.
- No opportunity to leave/break up the day.
- Don't like presentations happening during lunch. When sitting all day participants need down time where they don't feel obligated to listen.
- Not enough active interaction.
- Limited time.
- Length - material overload. Timing – busy time of year to hold event.
- Nothing except I would have liked to have communicated with other tables.
- The amount of time spent on theory/definitions. Rather have more time on examples and practical use of theory.
- Would have liked more hands on practical examples, no so much reading from overhead.
- For me there was not enough clarity in the difference between development and capacity.
- Still not clear on the difference between community development and community capacity – or if it even matters as long as your thinking is in the framework.
- Still have some confusion about the whole process.
- Great info for beginning learners. I was hoping for something a little extraordinary.
- I don't feel that I am walking away with any new clear knowledge. I was expecting more concrete information to assist with community capacity building.

- For persons with extensive work and/or volunteer experience there was nothing new.
- Not new information for me.
- Somewhat repetitive.
- A bit dragged out on some topics.
- Day seemed a bit unfair. Most of the people responding/discussing in group were very high level people who work in this area daily. I wish it had been more info presented on how to do things.
- Buzz words and assuming the whole group knows the meaning of these buzz words.
- Not enough clear direction on what/where to do/go.
- Too much group work. Would have enjoyed more direct teaching, facilitating, examples etc.
- Needed more space for small group work.
- Too long on positioning exercise.
- Building community capacity.
- Use of mics, use of hand mics, have mics in the audience.
- Nothing
- Nothing. It was all good.
- I enjoyed everything.

**5. Was the content of this workshop...?**

Too Basic	Just Right	Too Advanced	No Response
8	36	5	5

**6a) Based on what you expected, was there anything missing from this workshop?**

Yes	No	Don't Know/No Response
10	26	18

**6b) IF YES: Please explain what was missing from this workshop.**

- Probably giving some concrete examples of community development.
- Concrete examples.
- Hands on practical examples.
- Practical use of CD model.
- More help tips.
- More description, especially for those who are not from a health care background.
- Thought it would be broader than health focus and organizations.
- More facilitation.
- Introductions to basic health promotion approach, stimulating examples or questions to start group discussion and conclusions at the end of discussion.
- How do we measure success?

**7. Would you recommend this workshop to others?**

Yes	No	Don't Know/No Response
38	1	15

**8. Please rate your level of agreement with each of the following statements.**

<i>This workshop...</i>	Disagree (1)	2	3	4	Agree (5)	No Response
...increased my understanding of approaches to working in communities	1	1	14	19	18	1
...gave me insight into where power and leadership lie in a community	2	3	13	18	17	1
...provided me with useful information for designing community development interventions	2	4	12	24	11	1
...increased my understanding of community capacity building	2	3	12	16	20	1
...provided me with useful community capacity tools and resources	1	2	15	14	20	2
...increased my understanding of how to move from deficiency-oriented to capacity-oriented service provision	1	2	13	24	13	1
...provided me with an opportunity to apply what I have learned about community capacity building to an action plan for my work	1	3	12	21	15	2

**9. Any other comments?**

- I have taken community development university courses, so not much new info.
- A lot of big words without much substance. Too much unfacilitated discussion where everyone in the group were not focused on what they were supposed to do.
- Not enough time for networking outside groups/tables – i.e. during breaks.
- Overall this workshop increased my knowledge of community development and capacity building.
- Should use mic at all times.
- A vast amount of information to go back to our communities with. Just wonderful.
- Very good workshop. Very skilled & organized facilitators. They were able to read the group quite well and were flexible with the workshop to move it meet people's needs.
- Thanks. ☺



- Thanks for your expertise & knowledge.
- Excellent! Well done!
- Well organized.
- Great session. Many ahh ahh moments.
- Worthwhile experience.
- Great day.
- Excellent day. Good interaction mixed with content.
- Great job.
- Great workshop. Thank you.